

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of March 2018
In C. G. No: 259 /2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Muni Sekhar,
8/227,
Sreeramulapeta,
Proddatur,
Kadapa-Dist

Complainant

AND

1. Assistant Accounts Officer/Proddatur
2. Assistant Engineer/Proddatur East
3. Assistant Divisional Engineer/O/Proddatur
4. Divisional Engineer/O/Proddatur

Respondents

ORDER

1. Sri. B. Muni Sekhar resident of 8/227, Sreeramulapeta Proddatur presented a complaint before this Forum on 14.12.2017 during the Vidhyut Adalat conducted at Proddatur. The complainant in his complaint has informed that he is having a commercial service bearing No. 2223101002266. Though he has been paying the CC charges regularly, an amount of Rs.7,717/- was shown as arrear in the month of Feb'2017. When he has contacted the Respondents 1 and 2, they have informed that the amount pertains to fixed charges on the additional load amount. The Complainant further informed that he has requisitioned for additional load on 08.11.2016, based on the sanctioned estimate he has paid the requisite charges on 02.12.2016 transformer was charged during March'2017 only and from that month onwards he is paying the fixed charges on the additional load amount promptly but the department is insisting

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him to pay the fixed charges from the date of his application which is arbitrary and illegal. Finally he has requested to do justice.

2. The Respondents. No.1,2 and 3 submitted their written submissions separately but the contents are similar in nature. The Respondents have informed that an amount of Rs.7,717/- was withdrawn vide RJ No's 124/10-2017 for Rs.2,205 and RJ No.111/12-2017 for Rs.2,205 and RJ No.58/02-2018 for Rs.3,307/- .Thus resolved the grievance.
3. During the teleconversation with the complainant on 07.02.2018 at 05.10.P.M by the Secretary/CGRF the complainant has conveyed his happiness in withdrawing the fictitious demand raised.
4. In view of the above, since the grievance of the complainant was fully resolved by the Respondents the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 16th day of March2018.

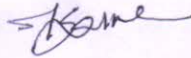
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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